

Conditions for SMS services

For the Cardholder SMS services the following conditions apply:

- You are a Excelera Cardholder.
- You have provided your mobile number in your profile.
- We message you when your card has arrived to the Excelera Service Point for collection or has been shipped.
- We message you when we need to make urgent contact with you regarding important issues with your card or transactions.
- We message you when a transaction in Internet Banking is launched or changes in settings are made by you which are based on input of an SMS-Token.
- We message you when you configured the messaging system to send transaction reports or summaries.
- The SMS services are available in English and Romanian.
- The SMS transmission by Excelera is basically free of charge. In case a tariff plan foresees additional cost they will be debited from your account. You are responsible for meeting any additional costs from your provider (e.g. for the SMS receipt overseas or charges for sending to a mobile number belonging to a foreign provider) which may accrue.
- All the information displayed in the mobile services is carefully selected and compiled. Despite this, it is sometimes the case that information - also dependent on the SMS medium - is delayed, incomplete or not sent. Excelera therefore accepts no liability for the performance of the service, for messages getting through or for the particular information being up-to-date, complete or accurate. Please enquire personally in each case whether current information is available relating to the service you are using.
- If you do not wish to make use of this service, please call +40 736 702002 or send us an Email to support@excelera.ro. In consequence you will not be able any more to use the services described above.
- We do not send you Marketing messages under these terms & conditions. If you wish to receive them you can opt in your profile section or activate them by clicking dedicated links on the website.
- For more information see Support > FAQ on <http://www.excelera.money> or contact client care at support@excelera.ro