

Privacy Policy

Last updated: 28.07.2017

SCNET Payment Services Srl., hereby referred to and by its registered trademark "Excelera" ("us", "we", or "our") operates <https://excelera.money> (the "Site") and <https://e-banking.online> (the "Online Banking"). This page informs you of our policies regarding the collection, use and disclosure of Personal Information we receive from users of the Sites.

We use your Personal Information only for providing and improving the Site and through Online Banking to provide you services related to our MasterCard product. By using the Site and Online Banking, you agree to the collection and use of information in accordance with this policy.

Information Collection And Use

While using our Site, we may ask you to provide us with certain personally identifiable information that can be used to contact or identify you. Personally identifiable information may include, but is not limited to your name ("Personal Information").

While using our Online Banking, we ask you to provide us with personally identifiable information as listed in Log Data that can be used to contact or identify you for processing and forwarding this data to Euronet 360 Finance Limited. We will use this data in the sole scope of providing you the issuance of the MasterCard product you ordered through our partners.

Log Data

Like many site operators, we collect information that your browser sends whenever you visit our Site and Online Banking ("Log Data").

This Log Data may include information such as your computer's Internet Protocol ("IP") address, browser type, browser version, the pages of our Site that you visit, the time and date of your visit, the time spent on those pages and other statistics.

In addition, we may use third party services such as Google Analytics that collect, monitor and analyze this.

Data collected in Online Banking which may be introduced by you or on your behalf consists of;

- First name
- Last Name
- Registered Address (including locality, country, country, postal code)
- Delivery Address
- Birthdate
- Place of birth
- Mobile phone
- E-mail
- Social Security Number, Identity Number or Passport Number
- Scanned copy of your identity document
- Scanned copy o a utility bill, bank or debit/credit card statement
- Salary slip or other documents of proof of income
- Registration form with your signature
- IP Address, Date and Time
- Your preferences

Communications

We may use your Personal Information to contact you with newsletters, marketing or promotional materials and other information that may improve the operation of your card or might interest you in case you agreed to receive such communications by clicking the checkbox in Online Banking upon ordering your card, you ticked the checkbox in the profile section of your Online Banking or signed up for newsletters on the site. You can withdraw this authorization at any time by unticking the checkbox in Online Banking or using the unsubscribe link in the newsletter.

Cookies

Cookies are files with small amount of data, which may include an anonymous unique identifier. Cookies are sent to your browser from a web site and stored on your computer's hard drive.

Like many sites, we use "cookies" to collect information. You can instruct your browser to refuse all cookies or to indicate when a cookie is being sent. However, if you do not accept cookies, you may not be able to use some portions of our Site.

Security

The security of your Personal Information is important to us, but remember that no method of transmission over the Internet, or method of electronic storage, is 100% secure. While we strive to use commercially acceptable means to protect your Personal Information, we cannot guarantee its absolute security.

Changes To This Privacy Policy

This Privacy Policy is effective as of 28.07.2017 and will remain in effect except with respect to any changes in its provisions in the future, which will be in effect immediately after being posted on this page.

We reserve the right to update or change our Privacy Policy at any time and you should check this Privacy Policy periodically. Your continued use of the Service after we post any modifications to the Privacy Policy on this page will constitute your acknowledgment of the modifications and your consent to abide and be bound by the modified Privacy Policy.

If we make any material changes to this Privacy Policy, we will notify you either through the email address you have provided us, or by placing a prominent notice on our website.

Contact Us

If you have any questions about this Privacy Policy, please contact us:

Excelera Customer Support

By telephone: +40 736 702 002 (Mo - Fr 09:00 – 17:00)

By e-mail: support@excelera.ro

By mail: Aleea Baisoara nr.9 ap.16, 400445 Cluj-Napoca, Romania